



Reporting a Business Liability Claim to Insurance Brokers of MN, Inc.

Promptly contact your agent on their office phone, if after hours our 24/7 phone service will connect you with your agent for assistance.

We're committed to delivering high-quality customer service by making your liability claim process smooth and hassle-free — so you can focus on keeping your business operations back to your normal as soon as possible. The following information should help answer any questions you may have regarding the process.

1. Policy number
2. Date of loss
3. Insured's name and address
4. Location of loss
5. Description of loss
6. What caused the loss?
7. If bodily injury, name, age and relationship of injured person
8. Extent of injury/person complaining of what?
9. Was the person taken to a hospital?
10. Were there any witnesses?
11. Was a police report made?
12. What is the police report number?
13. Have you been contacted by an attorney representing the injured party?

Casualty/Injury Claims Handler

Once a claim has been filed, a claim handler will be in contact with you within two business days.

Police reports, any statements or any additional information will be gathered and evaluated in the process.

After they have reviewed your case, they will be in a better position to discuss with you the particulars of a specific claim.

If it is determined through the investigation that you are insured is legally liable your insurance handler will obtain copies of bills and records and will review them for applicable payment under your available coverage. They will be paid in accordance with your coverage, subject to the terms and conditions of your policy.